Our Guarantee

Your Ten Mile Creek Goldendoodle puppy has a 1 year limited Life Warranty. Should your puppy be found to have terminal birth defects or to die of a condition pertaining to a birth defect within the first year of life, Ten Mile Creek Goldendoodles  will provide a replacement puppy of equal value and same sex.

Please read on to learn the details of the guarantee.

You must have your puppy examined by a licensed veterinarian of your choice within three (3) business days of purchase

If during this exam, your puppy, in the opinion of the veterinarian, has any physical problems considered to be life threatening, Ten Mile Creek Goldendoodles will provide you with a replacement puppy of equal value. If there are no puppies available, one will be provided from the next available litter, which could be from a different dam and/or sire. To make a claim you must return your puppy back to us with in (7) seven days of purchase at your expense. Also, you will need to provide a signed statement from the veterinarian proving date of examination and an explanation as to why the puppy is a poor health risk. The statement must include a description of the symptoms supporting the opinions.

Note:

This health guarantee does not include worms, viral illnesses, infections, bites, hernias, hypoglycemia, Giardia and Coccidia or any illness due to ingestion of foreign objects, chemicals or foods, or caused by physical injury. It is not uncommon during transportation for puppies to be exposed to coccidiosis or giardia and this exposure is beyond our control. Therefore, we do not cover these conditions and we recommend that your puppy stay in a controlled environment at home until they are properly vaccinated.

Your puppy has been fed high quality foods, and they are vet checked before you take them home.  There is always a chance with any puppy that the de-worming didn't take, or that a male testical doesn't drop.  These are things that no one can control and are not covered under any health guarantee.

To qualify for the warranty, you must have kept the puppy under the care of a licensed veterinarian. The care must include all vaccinations recommended by the veterinarian. To make a claim, you must bring a signed certificate from the veterinarian stating cause of death and a copy of ALL of your puppy’s health records. If there are no puppies available, one will be provided from the next available litter whelped.

Entropion:

Entropion is a condition in which a portion of a dog’s eyelid is inverted, meaning it’s folded or rolled inward. This can cause eyelashes or other hair to rub against the surface of your pet’s eye, causing irritation and pain. And if the rubbing causes scratches on the surface of the eye, it can lead to corneal ulceration or perforation. It can also cause scar tissue to grow over the injury in a condition known as pigmentary keratitis.

Entropion can occur in either the upper or lower eyelid, and in one eye or both. If left untreated, it can cause a decrease in vision or complete loss of eyesight. Entropion typically occurs in the first year of a dog’s life.

Ten Mile Creek Goldendoodles has monitored your puppy for this condition. We have done our best to make sure that it is not a genetic trait of the dam or sire. If you see this condition in your puppy, speak to your vet right away.

If caught at a young age, the eyelid can easily be corrected with minimal cost.

Behavior:

Your puppy will have a lot of energy. Please use our training tips and dog experts in your area to make sure that your puppy gets trained properly at an early age so that they can be a happy welcome addition to your family.

General Terms and Conditions:

Failure to have the puppy examined within three (3) days of purchase, or if she is bred, VOIDS ALL WARRANTIES!

Note:

Ten Mile Creek will not reimburse buyer for veterinary bills

Guarantee is not valid in case of accidental death or injury.

Deposits are nonrefundable.